

# eTOURER+

## eTOURER E-Bike Warranty

- The frame of your new E-Bike is warrantied for 3 years from date of purchase
- The motor and controller is warrantied for 24 months from the date of purchase
- The Charger is warrantied for 12 months from the date of purchase
- All other components are warrantied for 6 months (excludes consumable items such as tyres, brake pads, cables, chain and sprockets)
- Failure due to poor care and maintenance, accidental damage, overloading with excessive weight, towing or misuse will not be covered by warranty



# eTOURER+

## Ride with confidence

### Regulatory Compliance

eTOURER ensures each of our electric bikes complies with all Australian safety standards. The eTOURER range is tested and compliant according to EN 15194, requiring Power Assisted Pedal Cycles with 250-watts motors to be limited to 25km/h at maximum speed and be still propellable just by pedaling without the motor.

- Tested according to: EN 15194

### Electrical Safety

eTOURER takes electrical safety and compliance very seriously, we have taken measures to ensure that our electric bikes meet or exceed national electrical safety standards. Tested to AS/NZS 61558.2.16, our external mains powered battery chargers are guaranteed to be safe and compliant and will facilitate ongoing and optimal use of the electric bike and its battery.

- Test Specification: AS/NZS 61558.2.16

### EMC and RCM

Each eTOURER electric bike and their chargers are compliant with Australian Communications and Media Authority regulatory arrangements, including the EMC standard covering motor driven devices, AS/NZS CISPR14.1, and carry the RCM (Regulatory Compliance Mark) approval -- making your safety of paramount importance.

- Test Specification: AS/NZS CISPR 14.1 and RCM Approved.

